



Rosemead Report

An Organization Working to Develop the Community Through the Promotion of its Businesses

3953 Muscatel Avenue, Rosemead, CA 91770 • (626) 288-0811 • news@rosemeadchamber.org • www.rosemeadchamber.org

Upcoming Events

Nothing Bundt Cakes Ribbon Cutting

Jan. 9, 2020
10am – 11am

3628 Rosemead Blvd

E-Waste Collection Drive UFC Gym Parking Lot

Jan. 25-26, 2020
10am – 4pm

8920 Glendon Way

Lunar New Year Gala

Feb. 20, 2020
6pm – 9pm

888 Seafood Restaurant

Call Chamber Office to book your ticket

626-288-0811



Rosemead Chamber 10th Annual Holiday Gala.

Thanks to the following sponsors for their generosity and commitment to supporting the local business community at the Rosemead Chamber of Commerce 10th Annual Holiday Gala

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CITY OF ROSEMEAD



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Rosemead School District 6

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Rosemead Report

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Ray Jan Editor-in-Chief
Patrick Mao Graphic Design

MISSION STATEMENT

The mission of the Rosemead Chamber of Commerce is to serve as the catalyst for a prosperous business environment and contribute to the quality of life in the City of Rosemead and the San Gabriel Valley.

Community Press Releases & Photos Accepted

The Rosemead Report is not funded by taxpayers' money.

City of Rosemead



City Hall
8838 E. Valley Boulevard
Rosemead, CA 91770
Phone: (626) 569-2100
Hours - Mon-Thu: 7a.m. - 6 p.m.
Fri - Sun: Closed
Website: www.cityofrosemead.org

City Council
Mayor: Margaret Clark
Mayor Pro Tem: Sandra Armenta
Council Members: Sean Dang, Polly Low, Steven Ly

City Council Meetings
2nd and 4th Tuesdays, 7:00 p.m.
City Hall

City Staff
City Manager: Gloria Molleda
City Clerk: Ericka Hernandez
Finance Director: Pearl Lieu
Parks & Recreation Director: Tom Boecking

Planning Commission
Commission Chair: John Tang
Commission Vice Chair: Daniel Lopez
Commissioner: Nancy Eng
Commissioner: James Berry
Commissioner: Michael Vuong

Library
City Librarian: Sue Yamamoto
8800 E. Valley Boulevard
(626) 573-5220

Rosemead Community Center
3936 Muscatel Avenue
(626) 569-2251

Garvey Center
9108 Garvey Avenue
(626) 569-2212

Public Safety Center
Hours - Mon-Thu: 7 a.m. - 6 p.m.
Sat: 10 a.m. - 2 p.m.
8301 Garvey Avenue
(626) 569-2212

CITY OF ROSEMEAD COMMERCIAL FAÇADE IMPROVEMENT PROGRAM

HOW DOES THE PROGRAM WORK?

The Commercial Façade Improvement Program assists new and existing businesses improve their building's façade by providing a forgivable no interest loan that is predicated on the creation of new jobs for low- to moderate-income persons. If the business hires one permanent full-time equivalent position for low- or moderate-income person for one-year, the \$25,000 loan used to improve the building's façade is forgiven and does not need to be paid back. The maximum assistance under the program is \$50,000 for each business.

Examples of qualifying improvements:

- Storefront Restoration or Renovation
- New Exterior Paint
- Permanent Signage

The funds may only be used for physical exterior building improvements. Interior and underground improvements are not eligible. The funds may also not be used for business operations or non-qualifying expenses.

HOW IS THE PROGRAM FUNDED?

Program activities are funded by the U.S. Department of Housing and Urban Development (HUD) Community Development Block Grant (CDBG). The funding allocation for this Program is based on annual allocations provided by HUD and approval by the City Council.

HOW TO APPLY:

A program guide and application details will be available soon. For more information, please contact the Planning and Economic Development Division at (626) 569-2140.

Rosemead Report Deadline 15th of Each Month

E-mail is preferred: news@rosemeadchamber.org

Please submit your press releases, news articles, photos, and ad before the 15th of each month to be published the following month. Our staff has been working diligently to arrange earlier delivery of your monthly newspaper so it arrives at the beginning of the month. Therefore, we must have your information by the 15th of the preceding month to make it possible. Stories submitted must be in Microsoft Word or plain text format and photos in a JPEG format. Stories cannot exceed 400 words. If you have any questions, please call (626) 288-0811.

PUBLIC POLICY

As Temperatures Across Southern California Fall, SoCalGas Offers Tips to Help Customers Save Money this Winter

Smart thermostats and other energy efficient devices can help keep costs down

LOS ANGELES, Nov. 26, 2019 – With inclement weather and cold temperatures in the forecast throughout our service territory this week, Southern California Gas Co. (SoCalGas) today offered energy savings ideas and appliance rebates to help customers keep their bills affordable this winter.

Temperatures in Southern California typically turn cooler in November and can remain cold through March. During cold weather, it is possible to use three to seven times more natural gas than in summer months as your home heater responds to your thermostat settings and your water heater works harder to keep water hot. SoCalGas offers the following tips to help save on energy costs:

- Customers can save 10 to 15 percent on heating costs by lowering the temperature setting on their furnace three to five degrees.
 - Have air ducts tested. Leaky ducts can cost customers anywhere from 10 to 30 percent in heating and cooling costs.
 - Install caulking and weather-stripping around doors and windows. This can save about 10 to 15 percent in energy costs.
 - Clean or replace furnace filters.
 - Install a smart thermostat.
 - Install an energy efficient furnace.
- More energy savings tips may be found here.

As a reminder, SoCalGas customers who purchase a qualifying smart thermostat model on or after August 1, 2019 are eligible for a \$50 rebate. Smart thermostats can learn your schedule and temperature preferences and adjust the temperature in your home accordingly. They also allow users to adjust home temperatures with a mobile app or computer and can even use local weather conditions to help control energy costs. Last winter, customers who enrolled in SoCalGas' smart thermostat demand response program saved 62,000 therms of natural gas, which is enough energy to fuel 40 homes for an entire year or charge 42 million smartphones.

In addition to rebates for smart thermostats, SoCalGas also offers rebates on other household appliances such as washing machines and dryers, water heaters and furnaces. For more information on available rebates, visit: <https://www.socalgas.com/save-money-and-energy/rebates-and-incentives/natural-gas-appliance-rebates>

Over the last five years, SoCalGas energy efficiency programs delivered more than 180 million therms in energy savings for customers, enough natural gas usage for 403,000 households a year. These advances have also helped save SoCalGas customers more than \$198 million in utility bill costs. In 2018 alone, SoCalGas' energy efficiency programs saved customers \$57 million.

Solis Provides Critical Funding to the Chinese American Museum

Los Angeles County Supervisor Hilda L. Solis released the following statement after the Board of Supervisors approved her motion to allocate \$730,000 of her Proposition A (1996) discretionary funds to the Friends of the Chinese American Museum (FCAM), to allow the expansion project of the Chinese American Museum to move forward:


"I am excited to be able to provide critical funding needed to supplement the Friends of the Chinese American Museum's efforts to expand their existing museum with a new gallery space.

The Chinese American Museum proudly stands as Southern California's first and only museum dedicated to sharing the history of the Chinese American experience in Los Angeles, and I am proud to help continue their work in my District. Since 2003, the Friends of the Chinese American Museum has operated the museum, hosting wonderful cultural exhibitions and art and music events that celebrate the multicultural heritage and diversity of the

County of Los Angeles.

Importantly, today's action also includes \$20,000 from my discretionary funds to allow for additional names to be added to the 'Wall of Honor' located at Father Serra Park, which recognizes all Congressional Medal of Honor recipients. My contribution pales in comparison to the sacrifices made by the incredible individuals who have served our country with such bravery and distinction that they have earned our nation's highest award for valor for a member of the Armed Services."


The Chinese American Museum is a public museum in the First District, located within the El Pueblo Historical Monument in the City of Los Angeles. The Monument is located in a "very-high" park need area, as identified by the 2016 Countywide Park Needs Assessment. Supervisor Solis' funding will help close the gap needed to construct a new 1,500 square foot gallery, which will provide 25% more exhibition space.



VOTING SOLUTIONS FOR ALL PEOPLE


WHY THE VOTING EXPERIENCE IS CHANGING

ACCESSIBILITY




Our current voting equipment is outdated and provides limited access and language features for many voters. The new voting experience is designed to be intuitive and accessible. The Voting Solutions for All People (VSAP) model gives all voters, regardless of age, disability or language, a private and independent voting experience that is accessible and convenient.

CERTIFICATION




The current voting system has been decertified by the California Secretary of State (SOS). The SOS has implemented new state security standards which require counties to implement new voting systems that meet the state's newest certification standards before the March 3, 2020 Presidential Primary Election.

MANUFACTURING




Due to the age of our current voting system, there are no longer manufacturers who produce replacement parts, making the system obsolete.

TECHNOLOGY



Our current voting experience is more than 50 years old and provides limited accessibility and lacks ballot capacity to accommodate the number of contests and candidates required. The new Ballot Marking Device (BMD) was designed to be modular and scalable allowing components of the BMD to be replaced or enhanced as technology evolves.

VOTING PERIOD



Currently, Los Angeles County voters are given 1 day to vote in person and must vote at a designated polling location. In 2020, under the Voter's Choice Act, voters will have the option to vote over an 11-day period at ANY vote center located throughout Los Angeles County.

For more information, visit [VSAP.lavote.net](https://vsap.lavote.net)

**YOU'RE INVITED TO JOIN
ASSEMBLYMEMBER ED CHAU'S**

Open House, Holiday Toy Drive & Make A Difference Awards

**THURSDAY, DECEMBER 19, 2019
6:30 PM - 8:00 PM**

**SAN GABRIEL HILTON BALLROOM
225 W. VALLEY BLVD
SAN GABRIEL, CA 91776**

Come discuss legislative accomplishments as well as services and resources provided by the District Office.

The event will also honor local volunteers whose dedication & commitment has improved the lives for many people in the community.

Please consider bringing unwrapped toys/items in their original packing for the toy drive (optional).

Refreshments will be served
Self Parking is Complimentary

RVSP at (323) 264 - 4949 before December 18, 2019

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Shoot for the Moon

Gala and Auction benefiting the Kiwanis Cal-Nev-Ha Foundation



February 8, 2020 | San Gabriel

February 22, 2020 | Modesto



COMMUNITY



Taiwan Center Hosts Thanksgiving Dinner for Students

Taiwan Center of Greater Los Angeles hosted the annual Thanksgiving Dinner on Nov. 21 for 200 international students in the area with authentic traditional Taiwanese food. Special thanks to Taipei Economic Cultural Office of Los Angeles for sponsor the boba tea, shave ice and Bao, another special thanks to friends from Evangelical Formosan Church Of Los Angeles for making the fresh hot redbean pastry for all the guests during dinner and more to take home!



Assemblymember Chau Hosts Seventh Annual “Operation Gobble” – Turkey Giveaway

San Gabriel – Nov.19, Assemblymember Ed Chau (D- Monterey Park), in collaboration with the San Gabriel Valley Water Company, California American Water, and the Golden State Water Company, distributed 300 turkeys to local nonprofits. The event took place at the San Gabriel Mission Playhouse.

“The holiday season is a time for gratitude and sharing with others, especially the underserved,” said Assemblymember Ed Chau. “In our seventh year of ‘Operation Gobble,’ I hope we continue the conversation around food insecurity in Los Angeles County. We do our part today by supporting local organizations that are at the forefront of fighting hunger in the San Gabriel Valley.”

Operation Gobble provides turkeys to local charitable organizations and food banks that

serve low-income families in the 49th Assembly District and the Greater San Gabriel Valley. The 2019 recipients, of donated turkeys, included: Boys and Girls Club of West San Gabriel Valley; Asian Youth Center; Kiwanis Club of Temple City; El Monte/South El Monte Emergency Resources Association; Veterans of Foreign Wars of the United States, Greater El Monte Post 10218; Potrero Heights Park Community and Senior Center; The Church of Our Saviour; and La Casa de San Gabriel.

Assemblymember Chau represents the 49th Assembly District, comprised of the communities of Alhambra, Arcadia, El Monte, Monterey Park, Rosemead, San Gabriel, San Marino, Temple City and portions of Montebello and South El Monte.



Senator Susan Rubio’s 2019 Operation Gobble

Nov.26, 2019- A perfect day to give away turkeys for low-income families to enjoy their Thanksgiving holiday. Thank you to my partners Golden State Water Company, San Gabriel Valley Water Company, and Cal American Water Company on my 1st Annual

Operation Gobble. And thank you to the City of South El Monte and all the nonprofits who work in our communities for helping us make this day so successful. I hope to make next year even bigger.

HOLIDAY SHOPPING EVENT
 DLL Technologies would like to join in the holiday spirit by offering these low cost specials during the month of December!

- 25% Off Website Services
- 25% Off Network Assessment
- \$50 Virus Removal
- \$50 PC Tune-Up (1 per residence)

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INQUIRIES WELCOME!

Book Your Holiday Party Now!

Dates are filling up fast!

DOUBLETREE - LOS ANGELES, ROSEMEAD

FOR INQUIRIES PLEASE CALL CATERING MANAGER, LUZ ORTEGA (323) 281-3461

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7TH ANNUAL
Holiday Decoration Awards

Get into the holiday spirit by nominating yours, a neighbor's or business' property that helps make Rosemead a little merrier and brighter!

Applications will be accepted from November 14th through December 11th

* Enchanted Entryway * The Festivity Award * Celebrating Tradition
* Christmas with a Twist * Marie Spadaro Christmas Castle Award (Grand Prize)

For more information, please contact Natalie Haworth at (626) 569-2100 | www.cityofrosemead.org

EDUCATION



The Monthly Gazette

News from the Rosemead School District



November, 2019

Message from the Superintendent

Dear Rosemead Community and Friends,

If you haven't been keeping up-to-date with the happenings in the Rosemead School District, below is some of what you missed:

ASES CARNIVAL

On October 24, our After School Education and Safety (ASES) program held their annual ASES Carnival at Muscatel Middle School. Our middle school ASES students designed, created and facilitated a fantastic fun filled afternoon for the ASES elementary students. Students enjoyed a picnic supper (hot dogs, chips, and ice cream), engaged in carnival games, decorated cookies, created candy apples, and won prizes. Our ASES students and staff did a fabulous job creating a memorable experience for our elementary students.



LEADERSHIP DAY AT EMMA W. SHUEY ELEMENTARY SCHOOL

On November 14, Emma W. Shuey Elementary School held their annual Leadership Day. Leadership Day is part of our Franklin Covey Leader In Me student leadership program implemented at every site in our district. The Leader In Me program focuses on the 7 Habits of Highly Effective People and incorporates these principles into school curriculum for students. Through the 7 Habits, students learning leadership and life skills. The school Leadership Day program involves students demonstrating to visiting educators and community members how the 7 Habits are being implemented by our schools. The school's events are designed and hosted by students including school and classroom tours.



ROSEMEAD SCHOOL DISTRICT RACK - COMING SOON

We are excited to share that the Rosemead School District is working on a new project to assist families in need called "Rosemead Rack."

What is the Rosemead Rack?

The Rosemead Rack will be a private, confidential facility that will be centrally located within our District where families, by appointment, will be able to receive necessities such as clothing, school supplies, toiletries, etc... for free.



Purpose of the Rosemead Rack?

We understand that our community consists of families with limited resources. In response to that, we want to provide these much needed resources to families in need. We also know that all families go through seasons of struggles and need a lending hand from time to time. As such, this resource will be available to all our RSD families.

How do we get started and how can you help?

The items available to our families will come from donations from staff, parents, and community partners. We are in need of new toiletries and personal hygiene items, as well as, new and/or gently used clothing, shoes, and linens. Our focus is to provide for our families who have children ages birth to 15 years first, but will also accept adult clothing and shoes. If you are interested in partnering with our district or have items to donate, please contact Cynthia Bracamonte, Executive Assistant to the Rosemead Board of Trustees and Superintendent, at cbracamonte@rosemead.k12.ca.us or (626) 312-2900 extension 212.

We hope to open our doors to the community after the new year.

Lastly, on behalf of the Rosemead School District, we hope all of our families and community have a joyful holiday season.

Respectfully,
Alejandro Rivalcaba
Superintendent

Educational Services Department:

ENROLLMENT - TRANSITIONAL KINDERGARTEN, KINDERGARTEN, AND 1ST-8TH GRADE

Enrollment for our 2019-2020 school year has begun. We have implemented our online enrollment process for Transitional Kindergarten, Kindergarten, and 1st through 8th Grade enrollment. Please visit the District website at <https://www.rosemead.k12.ca.us/Page/488> to find more information on enrollment and registration.

Preschool Program:

visit the District Office, Suite 150 to register.

Transitional Kindergarten through 8th Grade Program:

1) enroll online and 2) visit your homeschool. For more information visit or call the District Office/your homeschool.

Encinita Elementary School (626) 286-3111 www.rosemead.k12.ca.us/encinita 4515 Encinita Ave.	Mildred B. Janson Elementary School (626) 288-3150 www.rosemead.k12.ca.us/janson 8628 Marshall St.	Savannah Elementary School (626) 443-4015 www.rosemead.k12.ca.us/savannah 3720 Rio Hondo Ave.
Rosemead, CA 91770	Rosemead, CA 91770	Rosemead, CA 91770
Emma. W. Shuey Elementary School (626) 287-5221 www.rosemead.k12.ca.us/shuey 8472 E. Wells Street Rosemead, CA 91770	Muscatel Middle School (626) 287-1139 www.rosemead.k12.ca.us/muscatel 4201 Ivar Ave. Rosemead, CA 91770	Rosemead School District District Office (626) 312-2900 www.rosemead.k12.ca.us 3907 Rosemead Blvd. Rosemead, CA 91770
Questions: Preschool enrollment & qualification: contact Mrs. Bella Galvan, (626) 312-2900 x235, bgalvan@rosemead.k12.ca.us TK-8th gr. & Transfer permits: contact Ms. Myrene Mangali, (626) 312-2900 x230, mmangali@rosemead.k12.ca.us		

Important Upcoming Dates:

Day	Date	Event	Time / Location	Questions - Contact
Mon.	Nov. 11	Veteran's Day Holiday	Schools/District Closed	School Main Office
Thurs.	Nov. 14	Board of Trustees Study Session Meeting	6:30 p.m. Closed Session/7:30 p.m. Open/Public Session, District Office Board Room	Superintendent's Office
Wed.	Nov. 20	Late-Start Day (All students)	School begins at 9:30 a.m.	School Main Office
Mon.-Fri.	Nov. 25-29	Thanksgiving Week - Student Holiday	Schools Closed	School Main Office
Thurs.-Fri.	Nov. 28-29	Thanksgiving Day Holidays	District Office Closed	Superintendent's Office
Wed.	Dec. 4	Late-Start Day (All students)	School begins at 9:30 a.m.	School Main Office
Thurs.	Dec. 5	Board of Trustees Study Session Meeting	6:30 p.m. Closed Session/7:30 p.m. Open/Public Session, District Office Board Room	Superintendent's Office
Thurs.	Dec. 12	Board of Trustees Regular Meeting	6:30 p.m. Closed Session/7:30 p.m. Open/Public Session, District Office Board Room	Superintendent's Office
Wed.	Dec. 18	Late-Start Day (All students)	School begins at 9:30 a.m.	School Main Office
Fri.-Fri.	Dec. 20-Jan.3	Winter Recess (All students)	All schools closed	School Main Office
Tues.	Dec. 24	Christmas Eve Holiday	Schools/District closed	School Main Office
Wed.	Dec. 25	Christmas Day Holiday	Schools/District closed	School Main Office
Thurs.	Dec. 26	Admissions Day (Classified Employee) Local Holiday	Schools/District closed	School Main Office
Tues.	Dec. 31	New Year's Eve Holiday	Schools/District closed	School Main Office
Wed.	Jan. 1	New Year's Day Holiday	Schools/District closed	School Main Office
Mon.	Jan. 6	Student Free Day/Professional Development Day	Students no school	School Main Office
Tues.	Jan. 7	Schools Reopen	Students Return	School Main Office
Mon.	Jan. 20	Martin Luther King, Jr. Day Holiday	Schools/District closed	School Main Office

SoCalGas and LADWP Mark Completion of Million-Dollar Energy Efficiency Project at Angelus Plaza

The two-year project will save over \$150,000 annually in natural gas and improve the health, safety and comfort of low-income residents

LOS ANGELES – November 13, 2019 – Southern California Gas Co. (SoCalGas) today joined the Retirement Housing Foundation (RHF), a non-profit, affordable housing provider, and the Los Angeles Department of Water & Power (LADWP) to mark the completion of a two-year, \$1 million energy efficiency project at Angelus Plaza in downtown Los Angeles. The energy efficiency upgrades are estimated to save over \$150,000 annually in natural gas, equal to 160,000 therms of gas. This project will reduce emissions equal to taking nearly 200 cars off the road each year. The project is part of SoCalGas' Energy Savings Assistance Program's Common Area Measures (CAM) initiative. SoCalGas completed similar, smaller-scale energy efficiency projects at 35 RHF properties across Southern California. Please see photos from today's event here.

"At SoCalGas, our vision is to be the cleanest natural gas utility in North America, delivering affordable and increasingly renewable energy to our customers," said Jeff Walker, vice president of customer solutions for SoCalGas. "These energy efficiency upgrades demonstrate this commitment by helping low-income customers

conserve energy and helping RHF to improve the living experience for residents through more affordable energy. SoCalGas is proud to have been a part of this work."

"I can tell you that the Angelus Plaza project happened because of what the SoCalGas team did with getting us enrolled early in site-wide energy conservation programs," said Stuart Hartman, senior vice president of operations at the Retirement Housing Foundation. "They were a true partner every step of the way. The energy audit that SoCalGas commissioned opened up the full potential for gas, electric and water savings as well greenhouse gas reductions. Our site-wide systems reliability and overall efficiencies will improve immensely."

"I'd like to congratulate Southern California Gas Company and the Los Angeles Department of Water and Power for completing a major energy efficiency upgrade to Angelus Plaza," said Jose Huizar, Los Angeles City Councilmember. "The project was completed at no cost to residents. This is precisely the kind of forward-thinking initiative that makes the City of Los Angeles a model for other urban areas across the nation."

The two-year, million-dollar undertaking at Angelus Plaza, replaced six domestic hot water

ENERGY, continue on page 7

COMMERCE

PROTECT YOUR BUSINESS FROM C-SUITE EMAIL FRAUD

Wire fraud continues to increase, and one method—**Business Email Compromise (BEC)**, also known as C-suite or CEO email fraud—is becoming more popular.

WHAT IS BEC?

Criminals hack into business email systems to identify those who act on and/or authorize wire transfers. Armed with that information, the criminals then create fraudulent email wire transfer instructions posing as someone authorized to approve payment orders, like the CEO, CFO, or other executives. The fraudulent email may be sent to a person within the company who processes wire transfer requests. The employee, believing the request is legitimate, initiates the wire. The bank receives the request, uses established verification procedures (User ID, password, callbacks, etc.), and processes the wire as usual.

HOW DO I PROTECT MY BUSINESS?

Consider using some of these best practices to establish internal controls that work for your business:

- Execute call-back verifications for any transaction requested by email or text, regardless of the sender.
- Require dual control approvals for all wire transfer transactions.
- Set limits for employees with wire transfer authority.
- Install and maintain anti-virus, anti-spyware, and anti-malware software on all business computers. Routine maintenance should include regular, full scans for viruses, malware and the like.
- Conduct regular security awareness training with employees.
- Advise all employees to use extreme caution if asked to divulge account information or banking credentials.
- Don't deviate from existing procedures and scrutinize any exception, particularly when beneficiary payment instructions are changed.
- Be careful if posting financial or personnel information to social media or company websites, including vacation dates of executives. BEC fraud often occurs when an executive is out of the office.

HOW DO I IDENTIFY IF WE RECEIVED A PHISHING EMAIL THAT COULD LEAD TO A COMPROMISE?

- Read the entire email, then read it again. While the subject line might look fine, there could be clues in the body of the message. Does the request or introduction make sense? Is it coming from someone you know?

WOULD THEY WRITE AN EMAIL LIKE THIS ONE?

- Does the email address look legitimate? Look closely for misspellings, dashes, dots or anything else that might not be there. Is the format correct?
- Example: Susie.smith@xyxcompany.com vs ssmith@xyzcompany.com vs Susie.smith@abccompany.co.

There are two additional fraudulent scenarios on the rise.

1. The first scenario involves the criminal taking control of a victim company's email account in order to change wire transfer instructions, directing a payment to a different bank account than what was intended. Fraudsters are clever to cover their tracks by setting up rules in the victim's email account to hide the fraudulent communications.
 2. The second scenario involves the criminal posing as a trusted vendor or business partner. The criminal sends the victim company an invoice that looks legitimate but contains fraudulent payment instructions. The company, believing the vendor's email is legitimate initiates the wire.
- Are you the right person to receive the email? Would you normally receive this type of email?
 - Are there misspellings in the email?
 - Is there incorrect or improper grammar?
 - Does the sender use the word "kindly?"
 - Is there a link or "Click Here" button included in the email?
 - Is there an attachment?
 - Is the email requiring secrecy or urgency?
 - Does it include a threat (e.g., to cut off service, close an account, etc.)?
 - Does the web address match the business name of the sender?
 - Does the sender ask for non-public personal or bank proprietary details?
 - Are you being asked for computer login credentials like user name or password?
 - Does the wording state they are asking for this information to help you prevent fraud?
 - Is the email from someone you don't know?

WHAT DO I DO IF I SUSPECT AN EMAIL COMPROMISE?

- Notify the bank and law enforcement as soon as you detect the fraud. Early notification is critical, especially if funds were wired. The longer it takes to report the fraud, the less chance of recovering funds.

No business is immune to this type of fraud, and BEC schemes are becoming a larger threat to companies worldwide. Pacific Western Bank highly recommends taking preventative measures like using technology and internal controls to protect your assets. If your company has been a victim of BEC or other Internet crime, you are encouraged to file a complaint here <https://www.ic3.gov/default.aspx>.

Additional information can be found through the FBI Public Service Announcement at <https://www.ic3.gov/media>.



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ENERGY, from page 6

boilers, six space heating hot water boilers and installed one tankless hot water heater with higher efficiency equipment. The project also installed pipe insulation and on-demand boiler controls.

In partnership with LADWP, SoCalGas completed upgrades in over 1,000 of the apartment units at Angelus Plaza. This work included installing low-flow shower heads and faucet aerators, thermostatic shower valves, door weather-stripping, common area lighting, LED lights and more. Through the Energy Savings Assistance Program (ESAP), the work completed came at no cost to RHF and will improve the comfort and safety of the residents living at Angelus Plaza.

SoCalGas' Low Income and Energy Efficiency programs provided over \$1 million in funding to Angelus Plaza for these improvements.

"LADWP is proud to partner with SoCalGas in this project to improve the comfort and quality of life for Los Angeles seniors," said David Jacot, P.E., Director of Energy Efficiency for the Los Angeles Department of Water & Power. "The long term energy, water and financial savings resulting from these energy efficiency upgrades will yield many benefits to the residents of Angelus Plaza for many years to come."

The annual energy savings for the 1,000 LED bulbs, 1,000 LED night lights and 1,000 Smart Power Strips installed under ESAP is estimated at 169,400 kilowatt hours, enough to power 28 homes.

The water savings achieved through the simple installation of shower heads and faucet aerators is estimated at 6,862,657 gallons per year; enough to supply the annual water needs for 64 homes.

In addition 600,029 kilowatt-hours in savings

were achieved through the installation of larger lighting fixtures under LADWP's Commercial Lighting Incentive Program (CLIP). This is enough energy to power 50 homes for one year, or the equivalent of removing 88 gas-powered vehicles from our highways.

In total, Angelus Plaza's participation in LADWP's Energy Efficiency programs, qualified it for \$139,270 in rebates and incentives.

In addition to work at Angelus Plaza, which represents a multiyear utility and owner collaboration, SoCalGas, in partnership with LADWP, has completed upgrades at 35 other RHF properties. This represents over 5,300 affordable housing units, throughout southern California including Sun City Gardens, The Concord, Harbor Tower, and Pilgrim Tower North.

RHF has participated in SoCalGas' On-Demand Efficiency, Energy Savings Assistance and Energy Smart programs to improve the tenant experience throughout RHF's portfolio of affordable properties.

Upgrades across RHF's properties include but are not limited to:

- Energy Savings Assistance Program work
- On-Demand Efficiency Program work:
- Over 3,950 units served
- Energy Smart Program work:
- Over 475 units served:

SoCalGas continues to be a leader in energy efficiency and helping to reduce emissions. Over the last five years, SoCalGas energy efficiency programs delivered more than 180 million therms in energy savings for customers, enough natural gas usage for 403,000 households a year. These advances have also helped save SoCalGas customers more than \$198 million in utility bill costs. In 2018 alone, SoCalGas' energy efficiency programs saved customers \$57 million.

The commitment to reducing energy use



Social Security Covers Disabled Children

Children are our future — we share our knowledge and talent with them — we pass on our values to them knowing they will share those gifts. Social Security safeguards children all year long, but we'd like to take this opportunity to share information about our programs that provide direct support to children.

The latest information available says that in 2018 the Social Security program distributed about \$2.7 billion each month to benefit about 4.1 million children on average each month because one or both of their parents are disabled, retired, or deceased. Those dollars help to provide the necessities of life for family members and help make it possible for those children to complete high school. When a working parent becomes disabled or dies, Social Security benefits help stabilize the family's financial future.

Children with disabilities are among our most vulnerable citizens. The Social Security Administration is dedicated to helping those with qualifying disabilities and their families through the Supplemental Security Income (SSI) program, which is separate from the Social Security program. To qualify for SSI:

- o The child must have a physical or mental condition, or a combination of conditions, resulting in "marked and severe functional limitations." This means that the condition(s) must severely limit your child's activities; and

o The child's condition(s) must be severe, last for at least 12 months, or be expected to result in death.

If the parents of the child or children have more income or resources than are allowed, then the child or children will not qualify for SSI. You can read more about children's benefits at www.socialsecurity.gov/pubs/EN-05-10026.pdf.

Social Security and SSI also covers many chronic illnesses and conditions. The Compassionate Allowances program is a way to quickly identify people with diseases and other medical conditions that, by definition, meet the standards for disability benefits under the Social Security and SSI programs. Thousands of children receive SSI benefits because they have one of the conditions on the Compassionate Allowances list at www.socialsecurity.gov/compassionateallowances/conditions.htm.

Keep in mind, Social Security and SSI are two very distinct and separate programs, and eligibility for each is different.

Visit www.socialsecurity.gov/people/kids to learn more about all we do to care for children. Social Security is with you and your children throughout your life's journey, securing today and tomorrow. If you know a family who needs our help, please share these resources with them.

Rosemead Military Hero Banner Program

The City of Rosemead is pleased to announce the return of its "Rosemead Military Hero Banner Program". The program will honor and recognize current Rosemead military personnel and/or veterans who are/were active duty members of the United States Armed Services.

As an ongoing program, applications will be accepted year round with banners being installed in January, April and August.

Cost of Banner

A one-time fee of \$150

Qualifications for "New" Applicants

- Active or veteran member of the United States Armed Forces
- Current or past resident with immediate family currently residing in Rosemead
- Annual verification of active duty or veteran status will be required
- Application filled out

Immediate Family Member Qualifications

Wife/husband, son/daughter, grandson/granddaughter, son-in-law/daughter-in-law, aunt/uncle, niece/nephew

Service Status Verification or Request for Removal

- Download the form for mailing
- Complete request on-line

For further information contact the Parks and Recreation Department at (626) 569-2160 or visit us at www.cityofrosemead.org

Service Member's Name:	Branch of Service:
Active Duty: _____ Veteran: _____	E-Mail Address:
Home Address:	Home or Cell Phone Number:

As of December 30, 2019 my honoree is:

Active Duty _____ Veteran: _____

Service Date (s): _____

In order to verify active duty/veteran service please provide one of the following:

- ___ Option 1: Active Military I.D.
- ___ Option 2: Discharge Papers (Form 214)
- ___ Option 3: Veterans I.D.

Service Verification form will be accepted via e-mail or in person.

City of Rosemead
Parks and Recreation Department
3936 North Muscatel Avenue, Rosemead, CA 91770
Email Address: sbernica@cityofrosemead.org

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